Redmine

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| Pros | Cons |
| * Bizcloud uses it so it will be visible to them automatically and they will be able to help us if we need it * Gantt-chart style breakdown of tasks over a span of time to show what is due when, built in * Pretty self explanatory UI * Although there is more to the UI than Jira, it is pretty simple to create a new task | * adding subtasks to tasks is cumbersome * The sprint board is pretty rigid in terms of customization * Incongruent naming schemes for Sprints * Everything is considered an “issue” * It can be hard to find tasks * Seeing which actions are parents of a task requires toggling filters etc. * You have to add columns to see certain fields, such as ‘Parent Task’, which isn’t an issue in and of itself; you have to do it **every time** * We will have to ask Bizcloud to enable things or for permissions if we need them which will require extra time * No story points * No auto gen reports |

Jira

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| Pros | Cons |
| * 3/4 of us have used it or have experience * There is more visibility when it comes to what sub tasks are assigned to parent issue * Better sprint board * UI is more simplified than redmine but still effective * Naming schemes match up to sprint terms * Subtasks and sprints built in without need of implementing external add on * Possible slack integration * Able to add custom issue types to better suit our preferences and terminology * More visibility and less ramp up than redmine * Story points for planning and metrics * Abundance of reports | * Bizcloud doesn't use it - if we need help they won’t be able to assist us on how to use it   + Increase team knowledge as mitigation * No gantt-chart style breakdown to show full schedule of tasks built-in but can be added for a fee   + Free trial will last longer than the project as mitigation |